



F4RN Broadband Service  
**CONTRACT**

info@F4RN.org.uk  
F4RN.org.uk

**Thank you for your interest in joining the F4RN network.**

Please complete the attached contract and send this back to us with a cheque for £246 to cover the cost of the connection and the first month's service.

Once we've received your application we will contact you to discuss the installation and arrange to get you online.

Please note that F4RN is a "not for profit" Community Benefit Society run by volunteers from the local community. We will arrange for the fibre to be brought to the property boundary and will complete the final connection in the property, however as we really on volunteers we do need you to lay the ducting for the fibre across your property. We will provide all the materials and explain what needs to be done but it basically involves digging a shallow trench from our connection point at the property boundary to the external wall where the fibre will enter the property.

We know that not everyone will have the muscle to do this and we will offer support where it is needed if this is an issue.

For more information please look at the detailed information on our web site at <http://f4rn.org.uk/faq1/>

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**CONTRACT**

info@F4RN.org.uk  
F4RN.org.uk

Please complete, sign and date this form to confirm that you have entered into a contract with Fibre for Rural Nottinghamshire Ltd (F4RN) and accept our terms and conditions:

- All equipment remains the property of F4RN.
- Monthly service payment to be made by Standing Order (details overleaf).
- Your usage to be in line with the F4RN Acceptable Use Policy which can be found on the F4RN website at <http://f4rn.org.uk/wp-content/uploads/2016/06/F4RN-Acceptable-Use-Policy.pdf> .
- The minimum period of contract is TWELVE months once service is taken.
- Your contract can be terminated by giving ONE month's notice in writing.

F4RN reserves the right to terminate the service under standard terms and conditions of the contract.

I/we accept the Terms and Conditions under which F4RN Broadband Service is provided to me/us and agree to pay the connection charge and monthly service fee as indicated.

Full details and costs can be found on the F4RN website.

I/we agree to accept future communications from F4RN by email.

- I consent to receiving emails about F4RN products and special offers  
This only applies to products and special offers that F4RN provide directly – we will not pass on your details to anyone else. You can change your marketing preference at any time by emailing us at [info@f4rn.org.uk](mailto:info@f4rn.org.uk)

Signed ..... Date .....

Please use an email address that will not be changed when you connect to the F4RN service, (ie your old email address may cease when you change Internet Service Provider).

<b>Residential and Micro-business Connection £210 and Service charge (£36 per month)</b>		
<b>Customer details:</b>		
Name		
Address		
Postcode		
Email		
Telephone		
Mobile		
<b>Office Use Only:</b>		
Cheque Number: _____		
Survey Booked: _____ Completed by: _____		
MAC No:		
Live Date:	invoice requested: <input type="checkbox"/>	Customer number:

#### Payment Details

- Please include a cheque for **£246** to cover the installation / connection and the first month's service
- Payment for the service is monthly in advance.
- Cheques should be made payable to "Fibre for Rural Nottinghamshire Ltd" and please include your name and address on the back of the cheque.
- Following Monthly Service Fee to be paid by Standing Order. We will email separately with details
- If you would prefer to pay by BACS then please contact us at [info@f4rn.org.uk](mailto:info@f4rn.org.uk) and we will confirm details.

**Return completed applications to F4RN, 28 Longmead Drive, Fiskerton, NG25 0UP**

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Here are the main points of the Contract which you signed to confirm that you have entered into a contract with Fibre for Rural Nottinghamshire Ltd (F4RN) and accept their terms and conditions<sup>1</sup>:

- All equipment supplied by F4RN on installation remains the property of F4RN.
- Monthly service payment to be made by Standing Order if service is taken.
- Your usage to be in line with the F4RN Acceptable Use Policy<sup>2</sup> which can be found on the F4RN website.
- The minimum period of contract is TWELVE months once service is taken.
- Your contract can be terminated by giving ONE month's notice in writing.
- F4RN reserves the right to terminate the service under standard terms and conditions of the contract.

I/we accept the Terms and Conditions under which F4RN Broadband Service is provided to me/us and agree to pay the connection charge and monthly service fee as indicated if service is taken. Full details and costs can be found on the F4RN website. I/we agree to accept future communications from F4RN by email.

**Monthly Payments for your new Service need to be made by Standing Order.**

**You will need to set the Standing Order up with your bank**

We will send you an email with the full details required for the Standing Order. Once set up, payment will be made each month automatically.

This is why we have to be notified if you change your email address! Failure to inform us means we cannot inform you about important things, we cannot email your invoices if you want them, and your standing order could fail leading to your service being terminated. If we do not receive the first payment by Standing Order with the required interval after establishing your broadband connection, we will contact you to see what the problem is. If it cannot be resolved, we reserve the right to terminate the service.

**Connection Fee Customers:**

Payment Details

- Cheque - please make payable to "Fibre for Rural Nottinghamshire Ltd" and please include your name and address on the back of the cheque.
- BACS – please use your customer number (if known) and surname as the payment reference  
Sort Code: 08-92-99  
Account Number: 65784170

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<sup>1</sup> Terms and Conditions <http://f4rn.org.uk/wp-content/uploads/2016/07/F4RN-Terms-and-Conditions.pdf>

<sup>2</sup> Acceptable Usage Policy: <http://f4rn.org.uk/wp-content/uploads/2016/06/F4RN-Acceptable-Use-Policy.pdf>

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