



F4RN Broadband Service
Gigabit Voucher Scheme

Fibre for Bleasby

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F4RN.org.uk

The Bleasby fibre optic broadband network relies on funding from the Government's Gigabit Broadband Voucher Scheme (GBVS). Without this funding we would not be able to cover the costs of installing the ducting and fibre.

Under the terms of the Voucher scheme each Small to Medium Enterprise (SME) can claim a voucher from the Government for up to £2,500 towards the cost of the fibre connection and residential customers can claim a voucher for £500. However, this does not cover VAT so you will need to pay F4RN the value of the VAT on the connection. Under the terms of the scheme we also need you to commit to taking the F4RN broadband for 12 months from the date of the fibre upgrade.

Fibre Optic Broadband Installation

	SME	Residential
Full cost of fibre optic broadband installation within Bleasby project	£2,500	£500
VAT	£500	£100
Total cost of fibre installation incl. VAT	£3,000	£600
Value of GBVS voucher claimed on your behalf	£2,500	£500
<i>Net amount to be paid to F4RN by you on completion of fibre installation</i>	<i>£500</i>	<i>£100</i>

Ongoing Service Residential and micro-business customers (<5 full time employees)

Ongoing service to be paid at £30 / month + VAT £36.00/month

The above prices apply only to connections eligible for the Voucher Scheme and within the maximum included in our Bleasby project proposal to DCMS, and assume that the national voucher fund has not been exhausted. After this, the normal connection charge will apply (currently £210 incl VAT for residential customers).

How do I sign up for a service?

In order to provide working capital and assure customer commitment, anyone who wants to order the fibre optic broadband service is also being asked to provide a loan of £316 to F4RN, in advance of the voucher being claimed and redeemed. The loan is interest-free and has a nominal term of ten years. However, once your connection goes live, F4RN will redeem the loan against the VAT due on the connection and the first six month's service.

In the event that we get an insufficient number of subscribers to make the scheme viable, your contract will be cancelled and your monies will be returned.

If the project goes ahead but you decide that you do not wish to take up the F4RN service after placing your order, then the loan will be retained for the full ten year term.

To order your connection, please complete and return the attached application form with a cheque for £316 made payable to Fibre for Rural Nottinghamshire Ltd.

Please note that as this project is being led by Bleasby residents and relies on the support of the community to build the network and agree wayleaves, we are not able to guarantee that properties in all locations will be able to receive a fibre optic connection. In the case where it is not possible to provide a fibre connection, we will endeavour to connect you using a high speed wireless link, subject to local survey. Wireless connections do not qualify for Gigabit Voucher subsidy unless and until they are later converted to fibre and there is voucher budget remaining in the project.

What happens next?

- Please complete, sign and date the attached form to confirm that you have entered into a contract with Fibre for Rural Nottinghamshire Ltd (F4RN) and accept our terms and conditions.
- We will inform DCMS that you wish to claim a Gigabit Broadband Voucher.
- DCMS will then email you to ask some basic information about your existing broadband connection
- Work will then start to provide you with the fibre optic connection. F4RN are building the core network around the perimeter of Bleasby (with local volunteers) but the installation of the duct from the core network to each property is the responsibility of the property owner, usually working together with other local residents. F4RN will provide all materials and training required.
- Once the fibre installation is complete, we will inform DCMS that your new connection is live.
- They will then email you again to confirm that the connection to fibre has been completed and then pay us the value of the voucher to credit against the cost of your connection.



Fibre for Bleasby

Contract for Gigabit Voucher scheme customers

I confirm that I wish to enter a contract with Fibre for Rural Nottinghamshire Ltd (F4RN) for the provision of fibre optic broadband. I also confirm that I will provide F4RN with an interest-free loan £316 to support the costs of building the Bleasby network. The loan has a term of ten years.

I accept the F4RN terms and conditions

- All equipment remains the property of F4RN.
- Monthly service payment to be made in advance by Standing Order (details overleaf).
- Your usage to be in line with the F4RN Acceptable Use Policy which can be found on the F4RN website at <http://f4rn.org.uk/wp-content/uploads/2016/06/F4RN-Acceptable-Use-Policy.pdf>.
- The minimum period of contract is TWELVE months once service is taken.
- Your contract can be terminated by giving ONE month's notice in writing once the initial contract period has expired.

F4RN reserves the right to terminate the service under standard terms and conditions of the contract.

I/we accept the Terms and Conditions under which F4RN Broadband Service is provided to me/us and agree to pay the connection charge and monthly service fee as indicated.

Full details and costs can be found on the F4RN website.

I/we agree to accept future communications from F4RN by email.

- I consent to receiving emails about F4RN products and special offers
This only applies to products and special offers that F4RN provide directly – we will not pass on your details to anyone else.
You can change your marketing preference at any time by emailing us at info@f4rn.org.uk

Signed Date

Please use an email address that will not change when you connect to the F4RN service, (your old email address may cease if it is linked to your current Internet Service Provider).

Residential and SME (Micro-Business) Contract – Fibre Optic Broadband Connection and ongoing Service Charge (£36 per month including VAT)		
Customer details:		
Customer Type	SME / Residential (please delete as appropriate)	
Contact Name		
Business name if applicable		
Address		
Postcode		
Email		
Telephone No.		
Mobile No.		
Office Use Only:		
Connection Date:	Invoice requested: <input type="checkbox"/>	Customer number:

Payment Details

- **Please provide a cheque for £316 made payable to Fibre for Rural Nottinghamshire Ltd.**
- If you would prefer to pay by BACS please contact us for details at info@f4rn.org.uk
- For the ongoing service, payment for the service is monthly in advance.
- Each month we will provide you with an invoice for the ongoing service and details of how the monthly payment should be made
- The Monthly Service Fee to be paid by Standing Order.

Please return the completed application to F4RN, c/o 28 Longmead Drive, Fiskerton, NG25 0UP

F4RN Broadband Service
CONTRACT

Here are the main points of the Contract which you signed to confirm that you have entered into a contract with Fibre for Rural Nottinghamshire Ltd (F4RN) and accept their terms and conditions¹:

- All equipment supplied by F4RN on installation remains the property of F4RN.
- Monthly service payment to be made by Standing Order if service is taken.
- Your usage to be in line with the F4RN Acceptable Use Policy² which can be found on the F4RN website.
- The minimum period of contract is TWELVE months once service is taken.
- Your contract can be terminated by giving ONE month's notice in writing.
- F4RN reserves the right to terminate the service under standard terms and conditions of the contract.

I/we accept the Terms and Conditions under which F4RN Broadband Service is provided to me/us and agree to pay the connection charge and monthly service fee as indicated if service is taken. Full details and costs can be found on the F4RN website. I/we agree to accept future communications from F4RN by email.

Monthly Payments for your new Service need to be made by Standing Order.

You will need to set the Standing Order up with your bank

We will send you an email with the full details required for the Standing Order. Once set up, payment will be made each month automatically by your bank.

Please remember to notify us if you change your email address! Failure to inform us means we cannot inform you about important things, we cannot email your invoices if you want them, or contact you about your standing order, possibly leading to your service being terminated. If we do not receive the first payment by Standing Order within the required interval after establishing your broadband connection, we will contact you to see what the problem is. If it cannot be resolved, we reserve the right to terminate the service.

Connection Fee for non-Voucher Scheme Customers: £210 including VAT

Payment Details

- Cheque - please make payable to "Fibre for Rural Nottinghamshire Ltd" and please include your name and address on the back of the cheque.
- BACS – please use your customer number (if known) and surname as the payment reference
Sort Code: 08-92-99
Account Number: 65784170

¹ Terms and Conditions <http://f4rn.org.uk/wp-content/uploads/2016/07/F4RN-Terms-and-Conditions.pdf>

² Acceptable Usage Policy: <http://f4rn.org.uk/wp-content/uploads/2016/06/F4RN-Acceptable-Use-Policy.pdf>